

Confluence

Confluence and SharePoint: What's the difference?

Enterprises have plenty of options when it comes to collaboration software. Each tool has different strengths, how do our customers differentiate Confluence from file management systems like SharePoint?

Flexible use cases for every team

Organizations are comprised of different teams with different needs. Our customers choose the flexibility of Confluence because it evolves with teams' changing needs.

Teams can use Confluence as an intranet or central hub, to engage and inform team members. Your teams can also use Confluence to capture, distribute and update technical documentation, or as a knowledge base. Companies rely on Confluence for proactive collaboration and communication beyond file-sharing. You can use Confluence for one or many of these use cases.

One place for your teams to work, together

Teamwork is business critical around the clock and around the globe. Confluence provides one place to create, evolve and share all of your teams' work.

Unlike documents, Confluence pages are flexible containers for information. You can think of a page as a living, breathing workspace. Teams can fill a page with text and content like images, files, and links. Expand Confluence capabilities by adding extra functionality or dynamic content, like reports or live feeds.

Collaboration makes teams effective in an enterprise, and collaborative editing allows team members to work together, in real time.



Once a page is published, teams can use likes, in-line and page comments, shares and mentions to discuss and collect feedback, instead of sending files back and forth. Keeping team members in the loop is easy and straightforward!

Confluence pages are open and interconnected - instead of being trapped in emails, folders, or drives. Spaces keep pages organized in meaningful categories, providing visibility. Create a space for every team, department or project, and use child pages or subpages in each space to form an intuitive hierarchy of information.

Easily manage permissions and reduce overhead

Access to sensitive company information needs to be easily configured and maintained. Confluence is open by default and provides easily managed administrative controls.

Granular permissions controls like auditing, troubleshooting, and bulk editing help enterprise admins clearly see and understand who has access to spaces and pages, and why. Individuals and teams can also control the permissions on their content. In Confluence, there are no hyper-restrictive permissions that need to be configured by a select group of admins.

Extend Confluence with apps and integrations

Deep integrations and automatic linking make it easy to move between Jira and Confluence. Your teams can display Jira issues on Confluence pages for complete transparency, and add context to Jira projects with comments, reports, and more.

Marketplace apps offer extensibility for different needs. Apps can help your teams add calendars, workflows, dashboards, diagrams and more to Confluence. Teams can customize your instance's look and feel, streamline content, connect Confluence to other tools like Slack, and more.

Can we use Confluence and SharePoint?

Many enterprises use Confluence's collaboration features combined with familiar file repository capabilities in SharePoint. For example, teams who work on projects in Confluence may also attach files or SharePoint links to their Confluence pages.

The good news is, there is no right or wrong way to use Confluence with a file management system! We've found that consistency and organization are key to streamlining collaboration in every organization.

Do your teams already rely on Confluence to move work forward?

Maybe it's time to consider upgrading to Confluence Data Center, Atlassian's self-managed solution that provides configuration options to meet team collaboration demands. Read-only mode and deployment flexibility with IaaS providers like AWS and Azure allow for uninterrupted access and scale to meet your users' demands. Confluence Data Center assures that teams always have what they need and output stays high.

Learn more at

<https://www.atlassian.com/enterprise/data-center/confluence>

“If there's something you need to know or want others to know, it goes on Confluence.”

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WIKI PRODUCT & KNOWLEDGE MANAGER AT
HUBSPOT

